



Serversys

PRODUCTS:

Sage sCRM Lite / Sage sCRM Enterprise Edition
iPhone App

Sage CRM on the iPhone

Developed by Serversys



Use Serversys sCRM to unite your Sage CRM and iPhone investments and give users 'on-the-go' access to real-time Sage CRM data.

Developed by Serversys

Developed by Serversys, Sage's Business Partner of the Year, sCRM elegantly extends the power of Sage CRM beyond the enterprise. Giving your users 'anytime anywhere' access to their Sage CRM data direct from their iPhone. With sCRM, iPhone users are able to retrieve customer records, appointments, opportunities, cases and more with ease.

New Ways of Working

sCRM is a purpose-built application that ensures users can exploit their iPhone's capabilities to the full, like using 'click-to-dial' to call from any customer record, or 'click-to-map' to view locations from any address.

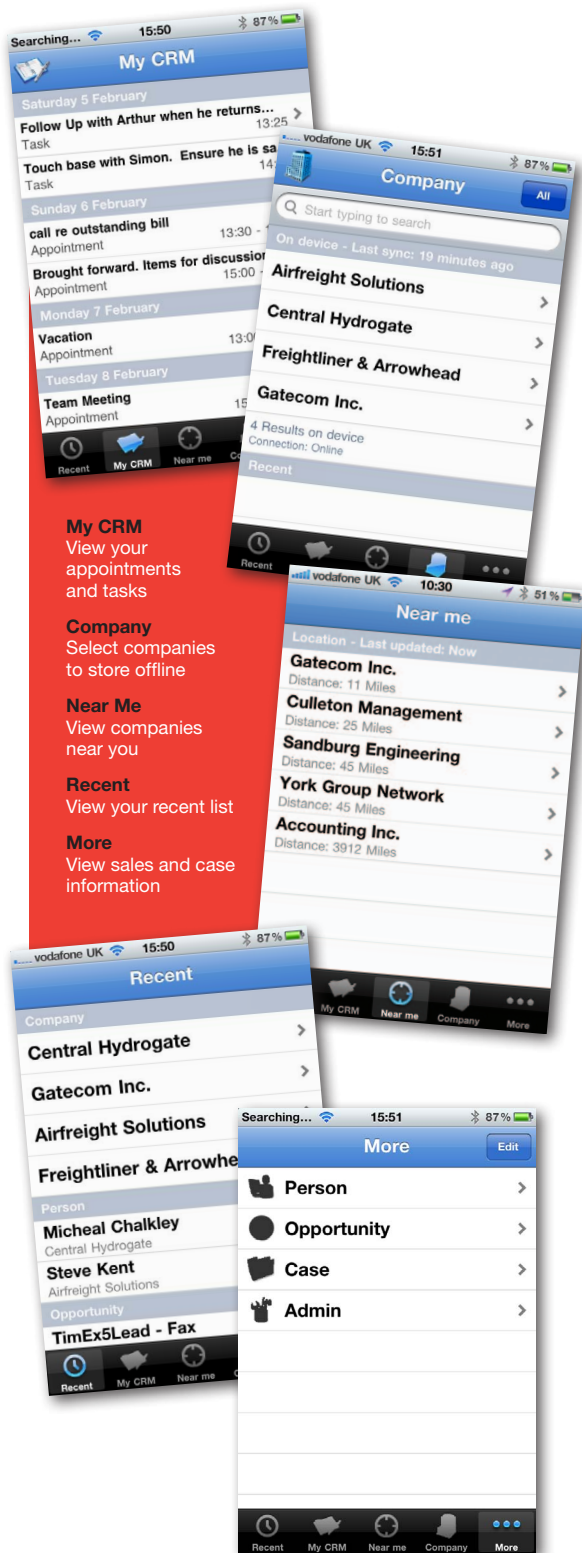
With advanced features that let iPhone users customise which fields are displayed, View Records near your current location, click-to-email and My CRM on the move, sCRM extends Sage CRM to the user and lets them work the way that suits them best.

Go Lite or Fully Interactive

Available in two options: sCRM Lite and sCRM Enterprise Edition, Serversys lets you select the level of functionality for your business needs.

You can take advantage of sCRM Lite for FREE today and give users in the field instantaneous 'view only' access to your Sage CRM data.

Alternatively, opt for a fully tailored implementation of sCRM Enterprise Edition and take advantage of a fully configurable solution that boosts users productivity to the max, and delivers interactive workflow connectivity tailored to the exact needs of your business.



My CRM
View your appointments and tasks

Company
Select companies to store offline

Near Me
View companies near you

Recent
View your recent list

More
View sales and case information

sCRM Lite for FREE

Available free at Apple's App Store, sCRM Lite is a powerful mobile client that lets more users utilise your Sage CRM investment on their iPhones at the touch of a button.

Simply download, and open the door to information on your existing CRM systems, with no need for additional coding or in-house development. Capable of operating in disconnected mode, with data stored locally directly on the iPhone itself, sCRM Lite gives your users 'read only' access to your Sage CRM records.

sCRM Enterprise Edition

Designed to support organisations with specific requirements for remote users, sCRM Enterprise Edition is a custom-led implementation that features workflow management that's tailored exactly to the needs of your business.

Boost user performance, and maximise the real-time responsiveness of your organisation by giving personnel 'in field' execution capabilities. Empowering them with the ability to retrieve, view, record, update and upload CRM intelligence, wherever they may be.

Delivering a rich user experience, sCRM Enterprise Edition employs powerful data synchronisation technologies so field workers can update customer call records or close cases while working remotely. Our unique notification engine allows users to be notified of critical entities like leads and cases, allowing them to progress these through a customised workflow.

Technical Data

Operates with SageCRM version 7.0+ with SData webservice enabled
Supports iPhone 3+4, IOS 4.0+

sCRM Features

sCRM Lite and sCRM Enterprise Edition:

- View any Company, Person, Opportunity and Case within your territory
- Search locally on device
- Search on server
- Access your data when you have no connection
- Background update of your data when a connection is detected
- Supports custom fields
- Recently viewed list
- Call phone numbers
- Send SMS text messages
- Send emails
- View web pages
- View location on map
- Customise which fields are displayed on screen
- Online help
- Find companies near me
- My CRM with appointments and tasks

In addition the sCRM Enterprise Edition features:

- A tailor made implementation of sCRM by Serversys for you
- Records update
- Support for mobile Workflow
- Bespoke application logo on device
- Corporate deployment options
- Control over data size limits
- Server side module to control customisation
- Support for custom entities
- On device alerts on any entity